New business models for the energy transition

CEEPR & EPRG European Energy Policy Conference

Evolving Business Models in the Electricity Sector

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FTI Consulting overview

Overview

- Global business advisory firm established in 1982
- c.4,000 staff across 24 countries
- Dedicated to helping organisations protect and enhance enterprise value

History & scale

- Established in 1982
- >US$ 1.5 billion revenues, NYSE listed
- >4,000 staff across 24 countries on six continents

Global reach

Services

- Five divisions:
  1. Economic Consulting
  2. Corporate Finance / Restructuring
  3. Forensic & Litigation Consulting
  4. Technology
  5. Strategic Communications
Outline

- Introduction: The death of the traditional business model of utilities in Europe
- New business models are emerging upstream and downstream on the value chain
- Which changes to market design to enable the energy transition and limit distortions?
- Conclusions
Introduction: The death of the traditional business model of utilities in Europe

The profitability of the traditional business model of utilities has fallen in recent years, as margins upstream have collapsed following the drop in power prices.

This led to > 100 Bn€ of impairments but it is not just a transitional trend as the market rebalances, but a structural issue that will undermine sustainably investment in generation.
New business models emerging upstream and downstream on the value chain
Upstream, new business models are emerging to monetize distributed generation, storage, and demand response.

### Business model application to the value chain

<table>
<thead>
<tr>
<th>Segment: Generation &amp; Transmission</th>
<th>Trading</th>
<th>Retail</th>
<th>Data</th>
<th>Energy Services</th>
<th>End User</th>
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</thead>
<tbody>
<tr>
<td>Activity:</td>
<td>Capital Projects</td>
<td>Asset Management</td>
<td>Market Intelligence</td>
<td>Risk Management</td>
<td>Customer Relationship</td>
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<td>Business Model:</td>
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<tr>
<td>1. Aggregator - I&amp;C</td>
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<td>2. Aggregator - Residential</td>
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<td>3. Aggregator - I&amp;C</td>
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<td>4. Aggregator – Virtual Power Plant</td>
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<td>5. Generator – Buy Operate Own</td>
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<td>6. Developer</td>
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<td>7. Storage - Build Operate Own</td>
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<td>8. Ancillary Optimiser</td>
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**Typical offerings combine 1, 2, 3 (or 1 and 3) to form portfolios.**

**Notes:**
1. True DR is an actual reduction / shifting in consumption.
2. Generation from small capacity units (<10MW) that are “behind the meter” on-site at I&Cs / owned.

**Source:** FTI Consulting Analysis
Downstream, utilities are moving toward the energy service company model

Making demand management services as well as cleaner and more resilient power options available to all electricity consumers is core to all new energy business models.

- Understand behavior patterns
- Increase customer awareness through products
- Identify incentives and technologies to increase customers’ ability to manage energy bills
- Provide bill management services
- Expand energy management services to small commercial and residential customers, e.g. building management systems, demand-response and energy efficiency programs, behind the meter distributed energy resources such as solar PV, micro-wind turbines and battery storage
- Increase customers’ participation and decrease transaction costs through aggregation, e.g. in communities (municipal, community, commercial, non-profit)

- Support community and multi-family based renewal energy projects, e.g. sponsorship of micro-grid projects or community-based distributed energy generation projects
- Support “buy local” green power initiatives
Downstream, new platforms are likely to emerge to coordinate distributed system operation, ESCOs, and prosumers

- Traditional role of network operators and utilities as system optimizers will need to be reconciled with emergence of new platforms

- Multiple platforms may co-exist / compete:
  - To capture value associated with system optimization of decentralized resources
  - To develop new services for active consumers (Prosumers)
  - To provide coordination signals for system planning and operations

- Key challenge is to limit “des-optimisation of energy system”: 
Which changes to market design to enable the energy transition and limit distortions?
Adapting market design for the change of context and policy objectives

<table>
<thead>
<tr>
<th>Context of the 2010s</th>
<th>Context of the 1990s and early 2000s</th>
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<tbody>
<tr>
<td>• <strong>Policy priorities</strong>: Decarbonization and security of supply</td>
<td>• <strong>Policy priority</strong>: focus on EU market integration</td>
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<tr>
<td>• <strong>Technology</strong>: growth of decentralised generation, storage (all capital intensive)</td>
<td>• <strong>Technology</strong>: dominance of variable costs technologies with economies of scale</td>
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<td>• <strong>Networks</strong>: Deployment of smart networks and technologies</td>
<td>• <strong>Networks</strong>: Optimization of use of pre-existing infrastructure</td>
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<tr>
<td>• <strong>Market</strong>: focus on consistency between retail and wholesale market</td>
<td>• <strong>Market</strong>: Focus on wholesale market (initially day ahead)</td>
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- Current European market model and regulatory framework were designed in a different context
- Market design needs to evolve to address key issue of consistency between retail and wholesale markets, e.g. retail pricing, network charges, tax arbitrage opportunities
Upstream (wholesale) market design: which signals / drivers of short-term dispatch and long-term investment coordination?

- Power prices are a decentralised coordination mechanism:
  - **Short term** – Efficient dispatch of all generation units based on variable costs
  - **Long term** – Signal retirement or new investment, trigger new entrants

- In practice, price signals are distorted by a range of additional mechanisms:
  - Most markets are hybrids with some form of regulatory interventions
  - Public intervention differs depending on objective, type of intervention and risk allocation

- Key objective of sound market design is to limit distortions of price signals and establish sound coordination mechanisms for efficient system investment / operation
Downstream (retail) market design: which price signals for prosumers?

- The evolution of retail market design and the relevant price signals for consumers could be very different depending on the following drivers:

  - **Prosumer attitude / engagement toward electricity**
    - status and life-style;
    - the gamification of energy supply;
    - an “early adopter” attitude towards energy technology; and
    - the positive image associated with auto-generation.

  - **Commodity vs. service pricing approach**
    - The energy transition could transform the retail energy supply into a service-oriented good, rather than a commodity.
Distribution network tariffs: a wide range of approaches in Europe

Network tariff structure
- Fixed / variable part
  - > 80%
  - 50% - 80%
  - 30% - 50%
  - < 30%
- Note: average over all consumers’ categories

- Split of network costs between different users
  - Résidentials
  - Small industrials
  - Large industrials

- Connection charges
  - “Shallow”
  - “Deep”

- Tarif with time and/ or spatial differentiation
  - Geographic differentiation
  - Temporal différenciation temporelle (“time of use”)

Taxes and levies represent a growing share of the retail energy bill and create opportunities for arbitrage.

Levy to support energy transition (renewables, energy efficiency, etc.) create growing arbitrage opportunities between wholesale / retail markets, as well as unsustainable cross-subsidies between categories of consumers.

A radical rethink of energy taxation and funding for decarbonization is needed (e.g. finance some of the levies for renewables through general budget as these are public goods and reduce/remove taxes on production and raise taxes on electricity consumption (VAT)).

Source: « Retail pricing for a cost-effective transition to a low-carbon power system », Eurelectric (2016)
Conclusions
Conclusion: consistency across retail and wholesale market price signals is key

Three EU legislative packages in the 1990s and 2000s established the internal electricity market:
- Mostly focused on wholesale market integration; level playing field for large scale generators (e.g. harmonization of network injection charges, non discriminatory network access)
- Recent policy interventions (support for RES, capacity mechanism for security of supply, etc.) undermine the ability of power prices to act as coordination signal on the wholesale market

Rise of prosumers and decentralized resources is a radical disruption that requires fundamental rethink of approach for market design:
- Auto producers / DSR use retail price as relevant benchmark for operation / investment
- Key objective should thus be to ensure consistency across retail and wholesale market price signals:
  - Design market rules to avoid perverse incentives / opportunistic arbitrage (e.g. net metering, etc.)
  - This requires reform of: 1/network charges, 2/ levies and taxes on electricity

Network charges need to evolve in order to: 1/ Reflect changing cost structure and increase weigh of fixed charge; and 2/ Provide geographically differentiated dynamic price signals for consumers

Energy taxation and funding for decarbonization: Time for a radical rethink?
- Finance some of the levies for renewables and possibly security of supply through general budget as these are public goods; and
- Reduce/remove taxes on production and raise taxes on electricity consumption (VAT)